



FortiVoice Management Software 7.31.004 Release Notes



FortiVoice Management Software 7.31 Release Notes

Sept 12, 2014

Copyright© 2013 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, and FortiGuard®, are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance metrics contained herein were attained in internal lab tests under ideal conditions, and performance may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's General Counsel, with a purchaser that expressly warrants that the identified product will perform according to the performance metrics herein. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any guarantees. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.

FortiVoice
Technical Documentation
Knowledge Base
Customer Service & Support
Training Services
FortiGuard
Document Feedback

fortivoice.com
docs.fortinet.com
kb.fortinet.com
support.fortinet.com
training.fortinet.com
fortiguard.com
techdocs@fortinet.com

Table of Contents

- Introduction 4**
- Supported models..... 4**
- New Features 5**
- Enhancements 5**
 - Additional PRI Switch Type Support For FVC-100T 5
 - Include new phone firmware for x60i phones 5
 - Include new phone firmware for 870i phones 5
- Upgrade Information..... 5**
 - Upgrading to v7.31 release 5
 - Downgrading from v7.31 release 5
- Issues 6**

Introduction

This document provides a summary of new features, support information, upgrade instructions, for FortiVoice management software v7.31.004 and resolution of known issues in FortiVoice management software v7.31 release.

Supported models

FortiVoice management software v7.31 GA release supports the following models:

- TS-24vsx
- TS-48vsx
- TS-84vsx
- FVC-024
- FVC-048
- FVC-084
- FVC-24B
- FVC-48B
- FVC-84B
- FVC-40
- FVC-40S
- FVC-70
- FVC-100
- FVC-100T

Release Notes

New Features

No new features contained in this release

Enhancements

Additional PRI Switch Type Support For FVC-100T

Added support for 4ESS, 5ESS and DMS-100 switch types in the FVC-100T product.

Include new phone firmware for x60i phones

New phone firmware balances audio levels on x60i phones based upon customer feedback

Include new phone firmware for 870i phones

New phone firmware improves boot up sequence for External extensions.

Upgrade Information

Upgrading to v7.31 release

FortiVoice management software supports updating of systems running v7.11 or v7.20 releases. Previous releases are not supported via direct update.

Downgrading from v7.31 release

FortiVoice management software supports manual upgrade to v7.20 using *Firmware Update* under the *Tools* menu. Note that the system will require reconfiguration.

Issues

All known bugs from previous releases have been fixed in this release. For inquiries about a particular bug, please contact [Customer Support](#).

The resolved issues include:

- Resolves transfer to Global Dial plan number
- Resolves Caller ID on PRI lines

This section lists the known issues of this release, but is not a complete list. For inquiries about a particular bug, please contact [Customer Support](#).

The known issues include:

- Call cascade failing when play accept/reject prompt is enabled if forwarded over a VoIP trunk and the provider sends back a 180 ringing with no SDP.

